

Timely Consumer Insights in the Era of COVID-19

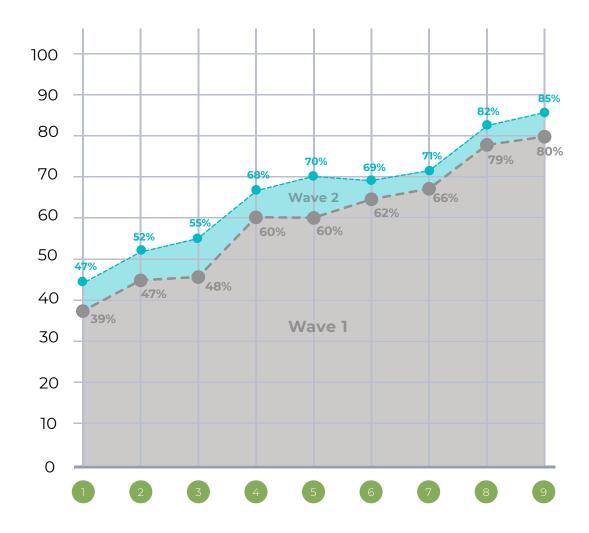
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How closely are you following each of these news topics? Top 2 Box: Following Very Closely (9 or 10 on a 10-point scale)

Coronavirus/ COVID-19	US Presidential election	Economy & stock market	Issues surrounding climate change	
Wave 2 61%	37%	32%	25%	
Wave 1				
55%	33%	27%	17%	





How concerned are you about the following as a result of the COVID-19 pandemic? (Top 2 Box: Extremely/Very Concerned)

- 1. Losing my job or seeing a decrease in my work hours/pay 47%
- 2. Maintaining my psychological or mental health 52%
- 3. Being able to pay my bills 55%
- 4. Not being able to interact in-person with family & friends 68%
- 5. Having access to groceries and essentials 70%
- 6. Not being able to enjoy life as I could before 69%
- 7. Potentially becoming ill from the virus myself 71%
- 8. A loved one potentially becoming ill from the virus 82%
- 9. The negative impact on the overall economy 85%

### Day-to-day impact due to COVID-19:

Wave 2	Wave 1	
14%	11%	I've lost my job
29%	18%	I am behind on my bills
44%	34%	My work hours and pay have decreased
<b>47</b> %	39%	I am now working from home
48%	<b>42</b> %	My household income has decreased
86%*	82%*	My children are no longer in school/daycare
86%	85%	I now eat all of my meals at home
91%	89%	I'm spending much more time inside my home
91%	90%	I no longer attend public events, concerts or sporting events
94%	94%	I am practicing "social distancing"/staying 6+ feet away from others

\*of those with kids in HH



Top item categories spending **more** money on::



Top item categories spending <u>less</u> money on:

Takeout & meal delivery	Clothing	Beer, wine & liquor	Snack foods
Wave 2			
39%	35%	<b>25</b> %	20%
Wave 1			
32%	33%	19%	14%

#### Top activities spending **more** time on:

**Watching TV** 

Keeping up with the news

Household chores & cleaning

Cooking and/ or baking

Wave 2









Wave 1









Top activities spending <u>less</u> time on:

**Shopping** 

Working or studying

Working out/ exercising at home

Crafts

Wave 2









Wave 1

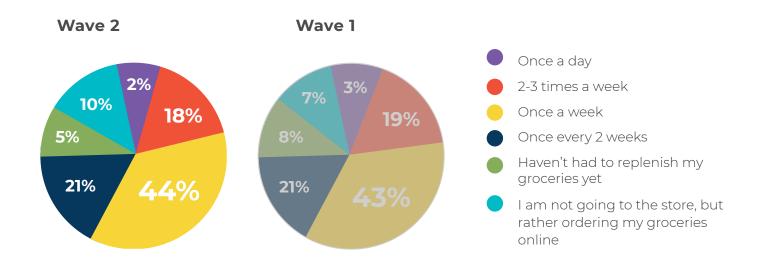




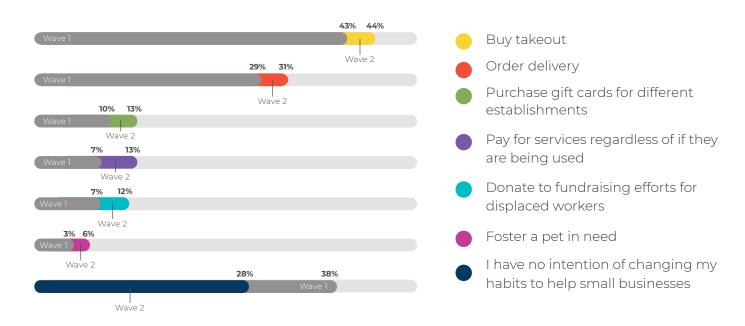




# In light of COVID-19, how often are you visiting grocery stores?

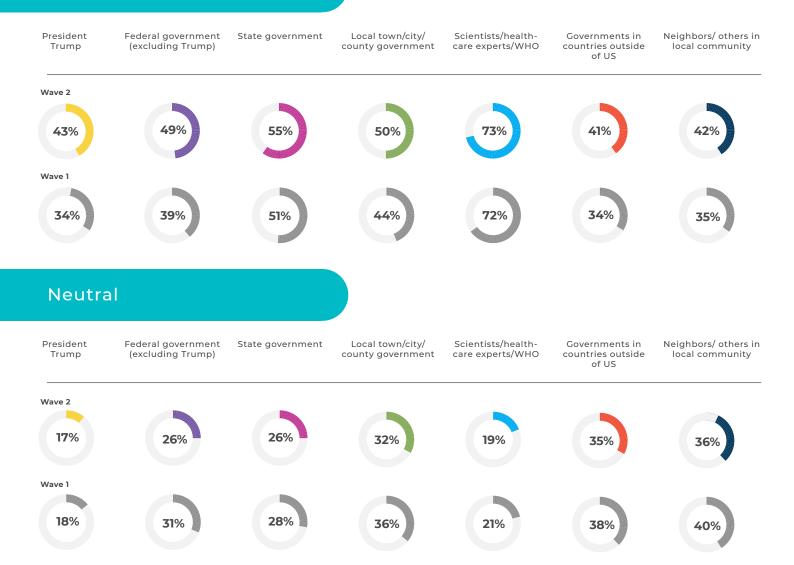


As the COVID-19 restrictions impact small businesses, will you or have you done any of the following?



How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

#### very/somewhat confident



#### Continued...

... How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

#### not very/not at all confident

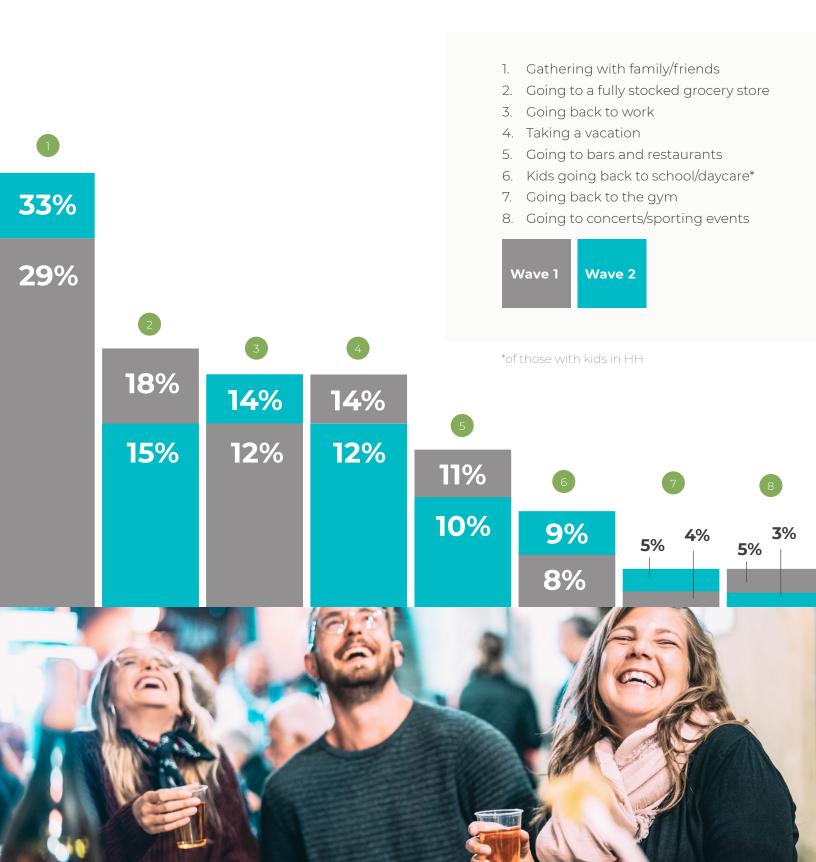
President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 2	24%	19%	17%	8%	25%	22%
Wave 1 48%	30%	21%	20%	7%	28%	25%



## Unsung Heroes of COVID-19?



Most looking forward to once things are "back to normal"?



Words describing mood/personality over past few days (Top 2 Box Summary)

# 57% Grateful 44% Anxious 42% Optimistic 40% Tired

34% Happy34% Creative

40% Bored

**34%** Sad

27% Irritable

#### Wave 1

- 1. Grateful 54%
- 2. Anxious **39%**
- 3. Optimistic 43%
- 4 Tired **38%**
- 5. Bored **33%**
- 6. Happy **30%**
- 7. Creative **30%**
- 8. Sad 27%
- 9. Irritable **24%**

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We're here for you.