

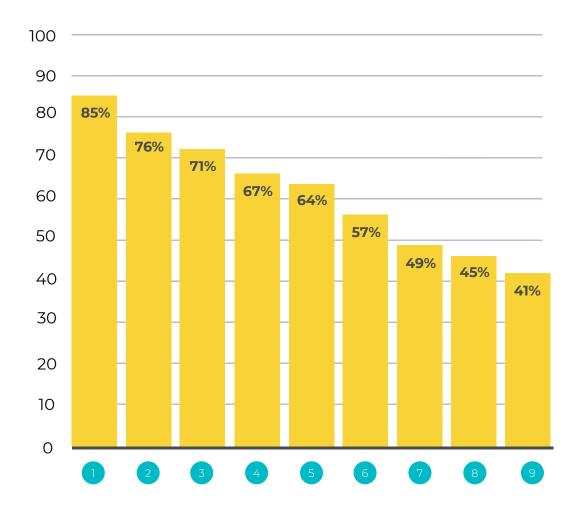
Timely Consumer Insights in the Era of COVID-19

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How closely are you following each of these news topics? Top 2 Box: Following Very Closely (9 or 10 on a 10-point scale)

Coronavirus/ COVID-19	US Presidential election	Economy & stock market	Issues surrounding climate change
Wave 5 56%	37%	28%	21%
Wave 4			
55%	35%	27%	18%
Wave 3			
57%	34%	29%	20%
Wave 2			
61%	37%	32%	25%
Wave 1			
55%	33%	27%	17%



How concerned are you about the following as a result of the COVID-19 pandemic? (Top 2 Box: Extremely/Very Concerned)

- 1. The negative impact on the overall economy 85% (Down 2% from Wave 4)
- 2. A loved one potentially becoming ill from the virus 76% (Down 2% from Wave 4)
- 3. Not being able to enjoy life as I could before 71% (Up 1% from Wave 4)
- 4. Not being able to interact in-person with family & friends 67% (Down 2% from Wave 4)
- 5. Potentially becoming ill from the virus myself 64% (Up 2% from Wave 4)
- 6. Having access to groceries and essentials 57% (Down 4% from Wave 4)
- 7. Maintaining my psychological or mental health 49% (No change from Wave 4)
- 8. Being able to pay my bills 45% (Down 4% from Wave 4)
- 9. Losing my job or seeing a decrease in my work hours/pay 41% (Down 2% from Wave 4)

W	ave 3	Wave 2		Wave 1		
1.	85%	1.	85%	1.	80%	
2.	78 %	2.	82%	2.	79 %	
3.	67 %	3.	69%	3.	62 %	
4.	65%	4.	68%	4.	60%	
5.	64%	5.	71 %	5.	66%	
6.	63%	6.	70%	6.	60%	
7.	49%	7.	52 %	7.	47 %	
8.	50%	8.	55%	8.	48%	
9.	47 %	9.	47 %	9.	39%	

Day-to-day impact due to COVID-19:

Wave 5	Wave 4	Wave 3	Wave 2	Wave 1	
16%	14%	17 %	14%	11%	I've lost my job
20%	21%	24%	29%	18%	I am behind on my bills
39%	41%	41 %	44%	34%	My work hours and pay have decreased
45%	44%	45%	47 %	39%	I am now working from home
46%	47 %	49%	48%	42%	My household income has decreased
87%*	86%*	84%*	86%*	82%*	My children are no longer in school/daycare
83%	86%	86%	86%	85%	I now eat all of my meals at home
90%	91%	92%	91%	89%	I'm spending much more time inside my home
90%	90%	91%	91%	90%	I no longer attend public events, concerts or sporting events
95%	96%	95%	94%	94%	I am practicing "social distancing"/staying 6+ feet away from others
					*of those with kids in HH

*of those with kids in HH



Top item categories spending **more** money on::

Non-perishable food

Home cleaning supplies

Toiletries & toilet paper

Perishable food

Wave 5









Wave 4









Wave 3









Wave 2









Wave 1









Top item categories spending <u>less</u> money on:

Clothing	Takeout and meal delivery	Beer, wine & liquor	Books, audiobooks & eBooks
Wave 5			
43%	34%	22%	19%
Wave 4			
45%	36%	23%	18%
Wave 3			
41%	37 %	23%	18%
Wave 2			
35%	39%	25%	17%
Wave 1	_	_	_
33%	32%	19%	15%

Top activities spending **more** time on:

Watching TV

Keeping up with

Household chores & cleaning

Cooking and/ or baking

Wave 5









Wave 4









Wave 3









Wave 2









Wave 1





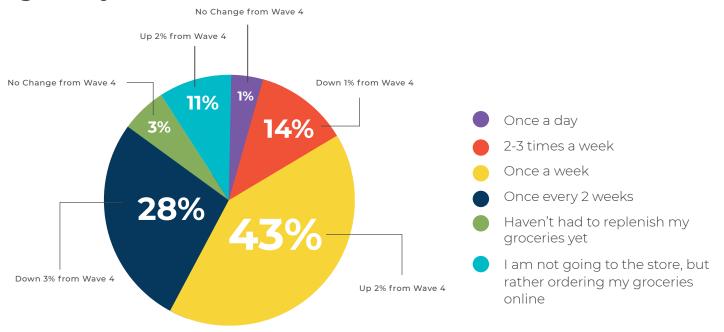




Top activities spending <u>less</u> time on:

Shopping	Working or studying	Working out/ exercising at home	Reconnecting with friends & family haven't spoken with in awhile
Wave 5			
50%	18%	13%	13%
Wave 4			
56%	18%	 - 15%	11%
Wave 3			
55%	19%	14%	*i * 13%
Wave 2			
54%	18%	1 - 1	12%
Wave 1			
47%	16 %	 - 14%	8%

In light of COVID-19, how often are you visiting grocery stores?



As the COVID-19 restrictions impact small businesses, will you or have you done any of the following?



How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

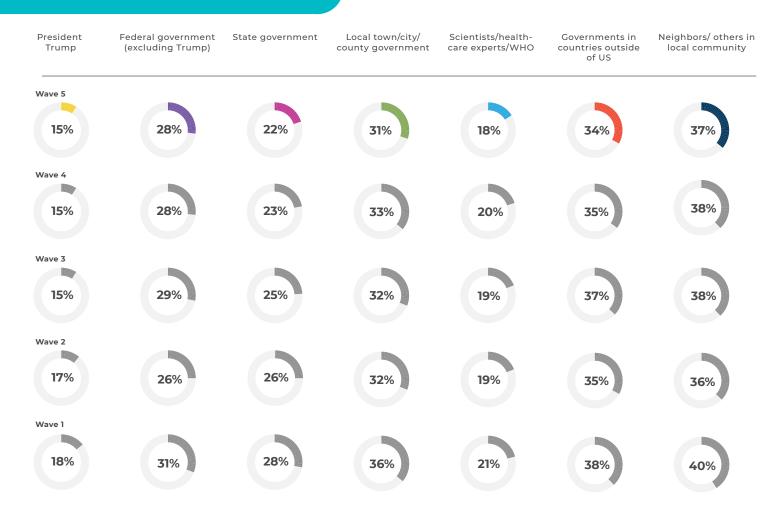
very/somewhat confident





... How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

Neutral





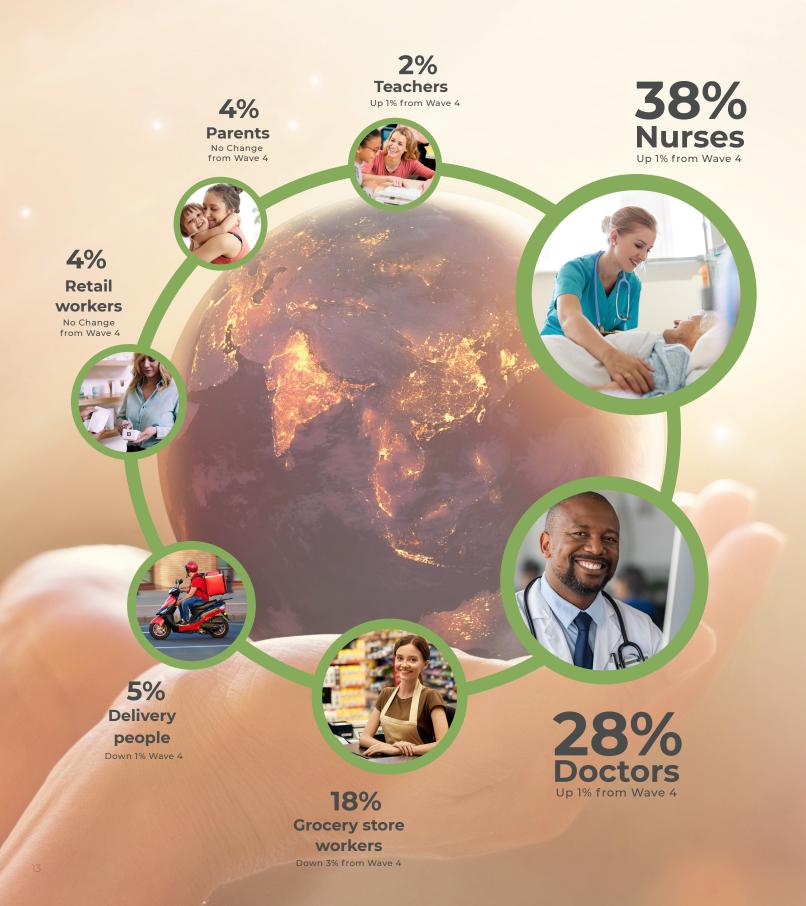
... How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

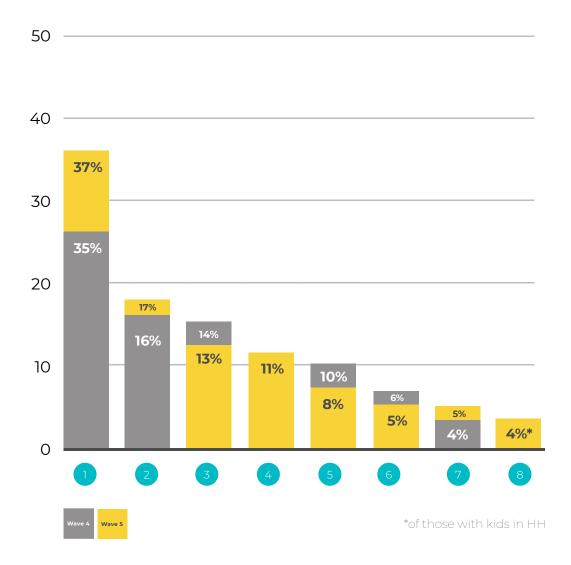
not very/not at all confident

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 5						
48%	32%	23%	20%	16%	31%	25%
Wave 4						
46%	30%	19%	18%	13%	27%	22%
Wave 3						
46%	27%	21%	22%	10%	25%	26%
Wave 2						
40%	24%	19%	17%	8%	25%	22%
Wave 1						
48%	30%	21%	20%	7 %	28%	25%



Unsung Heroes of COVID-19?





Most looking forward to once things are "back to normal"?

- 1. Gathering with family/friends 37%
- 2. Taking a vacation 17%
- 3. Going back to work 13%
- 4. Going to bars and restaurants 11% (No Change from Wave 4)
- 5. Going to a fully stocked grocery store 8%
- 6. Going back to the gym 5%
- 7. Going to concerts/sporting events 5%
- 8. Kids going back to school/daycare 4%* (No Change from Wave 4)

Wave 3	Wave 2	Wave 1
1. 35%	1. 33%	1. 29%
2. 15%	2. 12%	2. 14%
3. 15%	3. 14%	3. 12%
4. 10%	4. 10%	4. 11%
5. 13%	5. 15%	5. 18 %
6. 4 %	6. 5%	6. 4%
7. 4 %	7. 3 %	7. 5 %
8. 5 %*	8. 9%*	8. 8%*

Words describing mood/personality over past few days. (Top 2 Box Summary)

62% Grateful Up 2% from Wave 4 47% Optimistic Up 1% from Wave 4 40% Happy

Up 2% from Wave 4

39% Bored

Down 1% from Wave 4

39% Tired

Up 4% from Wave 4

37% Anxious

Down 1% from Wave 4

33% Creative

Up 2% from Wave 4

28% Sad

25% Irritable

No Change from Wave 4

Wave 3		Wave 2		Wave 1	
1.	Grateful 62%	1.	57 %	1.	54 %
2.	Optimistic 44%	2.	42 %	2.	43%
3.	Нарру 35 %	3.	34%	3.	30 %
4.	Bored 44%	4.	40%	4.	33 %
5.	Tired 40%	5.	40%	5.	38%
6.	Anxious 42%	6.	44%	6.	39 %
7.	Creative 32%	7.	34%	7.	30 %
8.	Sad 31%	8.	34%	8.	27 %
9.	Irritable 28%	9.	27 %	9.	24%

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We're here for you.