

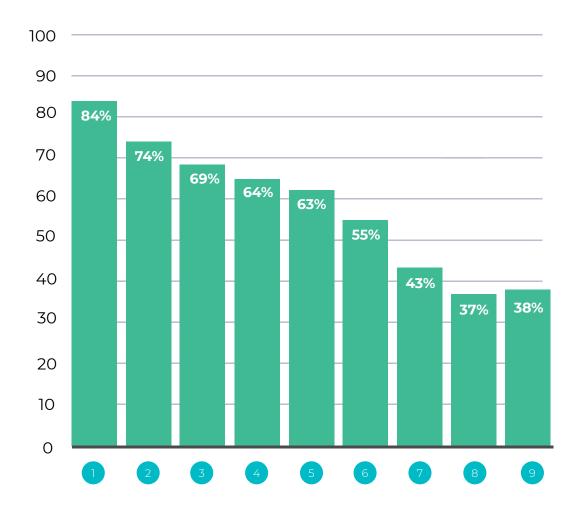
Timely Consumer Insights in the Era of COVID-19

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How closely are you following each of these news topics? Top 2 Box: Following Very Closely (9 or 10 on a 10-point scale)

Coronavirus/ COVID-19	US Presidential election	Economy & stock market	Issues surrounding climate change
Wave 8			
53%	37%	28%	17%
Wave 7 52%	36%	28%	16%
Wave 6 <b>55</b> %	35%	27%	21%
Wave 5 <b>56</b> %	<b>37</b> %	28%	21%
Wave 4 55%	35%	27%	18%
Wave 3 <b>57</b> %	34%	29%	20%
Wave 2 61%	<b>37</b> %	<b>32</b> %	25%
<b>Wave 1</b> 2	33%	27%	17%



How concerned are you about the following as a result of the COVID-19 pandemic? (Top 2 Box: Extremely/Very Concerned)

- 1. The negative impact on the overall economy 84% ( 12% from Wave 7)
- 2. A loved one potentially becoming ill from the virus 74% (No change from Wave 7)
- 3. Not being able to enjoy life as I could before 69% ( 1% from Wave 7)
- 4. Not being able to interact in-person with family & friends 64% ( \$\tau\$ Up 1% from Wave 7)
- 5. Potentially becoming ill from the virus myself 63% ( 1% from Wave 7)
- 6. Having access to groceries and essentials 55% ( 12% from Wave 7)
- 7. Maintaining my psychological or mental health 43% ( 1, 2% from Wave 7)
- 8. Being able to pay my bills 37% ( $\sqrt{2}\%$  from Wave 7)
- Losing my job or seeing a decrease in my work hours/pay 38% ( 1% from Wave 7)

Wave 6	Wave 5	Wave 4	Wave 3	Wave 2	Wave 1
1. 84%	1. 85%	1. 87%	1. 85%	1. 85%	1. 80%
2. <b>76</b> %	2. <b>76</b> %	2. <b>78</b> %	2. <b>78</b> %	2. <b>82</b> %	2. <b>79</b> %
3. <b>66%</b>	3. <b>71%</b>	3. <b>70</b> %	3. <b>67</b> %	3. <b>69%</b>	3. <b>62</b> %
4. <b>71</b> %	4. <b>67</b> %	4. <b>69%</b>	4. 65%	4. 68%	4. 60%
5. <b>63</b> %	5. <b>64</b> %	5. <b>62%</b>	5. <b>64</b> %	5. <b>71</b> %	5. 66%
6. 55%	6. <b>57%</b>	6. <b>61%</b>	6. <b>63%</b>	6. <b>70%</b>	6. <b>60</b> %
7. 50%	7. <b>49</b> %	7. <b>49</b> %	7. <b>49</b> %	7. <b>52</b> %	7. <b>47</b> %
8. <b>46</b> %	8. <b>45</b> %	8. <b>49%</b>	8. 50%	8. 55%	8. <b>48</b> %
9. <b>45%</b>	9. 41%	9. <b>43</b> %	9. <b>47</b> %	9. <b>47</b> %	9. <b>39%</b>

### Day-to-day impact due to COVID-19:

Wave 8	Wave 7	Wave 6	Wave 5	Wave 4	Wave 3	Wave 2	Wave 1	
11%	10%	16%	16%	14%	17%	14%	11%	I've lost my job
14%	15%	24%	20%	21%	24%	29%	18%	I am behind on my bills
33%	<b>35</b> %	<b>42</b> %	39%	41%	41%	44%	34%	My work hours and pay have decreased
42%	43%	<b>47</b> %	45%	44%	<b>45</b> %	<b>47</b> %	39%	I am now working from home
39%	40%	48%	46%	<b>47</b> %	49%	48%	<b>42</b> %	My household income has decreased
86%*	86%*	85%*	87%*	86%*	84%*	86%*	82%*	My children are no longer in school/daycare
82%	86%	84%	83%	86%	86%	86%	85%	I now eat all of my meals at home
90%	91%	90%	90%	91%	92%	91%	89%	I'm spending much more time inside my home
92%	92%	90%	90%	90%	91%	91%	90%	I no longer attend public events, concerts or sporting events
95%	95%	95%	95%	96%	95%	94%	94%	I am practicing "social distancing"/staying 6+ feet away from others

\*of those with kids in HH



Top item categories spending **more** money on::

Non-perishable food	Home cleaning supplies	Perishable food	Toiletries & toilet paper
Wave 8			
51%	51%	<b>运</b> 集 50%	50%
Wave 7 51%	50%	50%	48%
Wave 6 54%	55%	53%	54%
Wave 5 53%	53%	50%	<b>52</b> %
Wave 4 51%	48%	49%	46%
Wave 3 <b>56</b> %	<b>54</b> %	51%	49%
Wave 2 54%	56%	50%	56%
Wave 1 51%	50%	45%	46%

Top item categories spending <u>less</u> money on:

C	Clothing	Takeout and meal delivery	Beer, wine & liquor	Books, audiobooks & eBooks
Wave 8				
	46%	31%	18%	16%
Wave 7	46%	<b>36</b> %	19%	18%
Wave 6	<b>41</b> %	29%	22%	16%
Wave 5	<b>43</b> %	<b>34</b> %	22%	19%
Wave 4	<b>45</b> %	<b>36</b> %	23%	18%
Wave 3	<b>41</b> %	<b>37</b> %	23%	18%
Wave 2	35%	39%	25%	<b>17</b> %
Wave 1	33%	<b>32</b> %	19%	15%

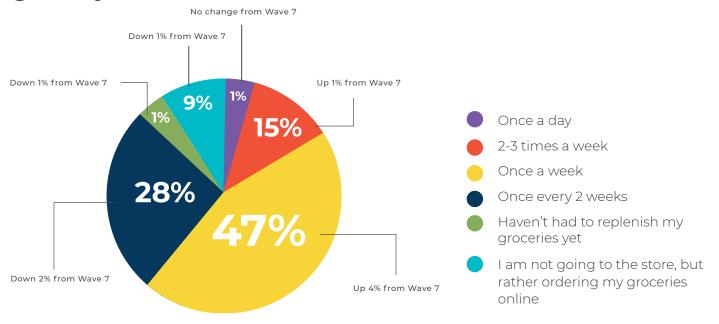
Top activities spending **more** time on:

W	atching TV	Cooking and/ or baking	Household chores & cleaning	Keeping up with the news
Wave 8		•	<b>A</b>	
	Å			
	64%	62%	57%	57%
Wave 7	63%	60%	58%	<b>57</b> %
Wave 6	69%	61%	63%	60%
Wave 5	69%	58%	61%	62%
Wave 4	<b>67</b> %	<b>54</b> %	60%	62%
Wave 3	70%	58%	62%	64%
Wave 2	69%	<b>57</b> %	62%	65%
Wave 1				

#### Top activities spending <u>less</u> time on:

Shopping	Working or studying	Working out/ exercising at home	Reading books
Wave 8			
49%	<b>17</b> %	1 <b>1</b> — <b>1</b> 1 12%	10%
Wave 7 <b>52</b> %	16%	12%	<b>7</b> %
Wave 6 <b>51</b> %	<b>17</b> %	15%	9%
Wave 5 <b>50</b> %	18%	13%	9%
Wave 4 <b>56</b> %	18%	15%	9%
Wave 3 55%	19%	14%	8%
Wave 2 <b>54</b> %	18%	16%	10%
<b>Wave 1 47</b> %	16%	14%	8%

# In light of COVID-19, how often are you visiting grocery stores?



As the COVID-19 restrictions impact small businesses, will you or have you done any of the following?



How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

#### very/somewhat confident

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 8 29%	32%	50%	45%	65%	33%	32%
Wave 7 29%	32%	50%	<b>43</b> %	63%	31%	30%
Wave 6 37%	43%	56%	48%	68%	41%	39%
Wave 5 37%	40%	55%	<b>49</b> %	66%	35%	38%
Wave 4 39%	<b>42</b> %	57%	<b>49</b> %	<b>67</b> %	38%	40%
Wave 3 39%	44%	54%	46%	71%	38%	36%
Wave 2 43%	<b>49</b> %	55%	50%	73%	41%	42%
Wave 1 34%	39%	51%	<b>44</b> %	<b>72</b> %	34%	35%

•••How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

#### Neutral

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 8 15%	30%	26%	32%	20%	38%	42%
Wave 7 16%	29%	25%	35%	22%	39%	40%
Wave 6 14%	28%	24%	31%	18%	34%	35%
Wave 5 15%	28%	22%	31%	18%	34%	37%
Wave 4 15%	28%	23%	33%	20%	35%	38%
Wave 3 15%	29%	25%	32%	19%	37%	38%
Wave 2 17%	26%	26%	<b>32</b> %	19%	35%	36%
Wave 1 18%	31%	28%	36%	21%	38%	40%

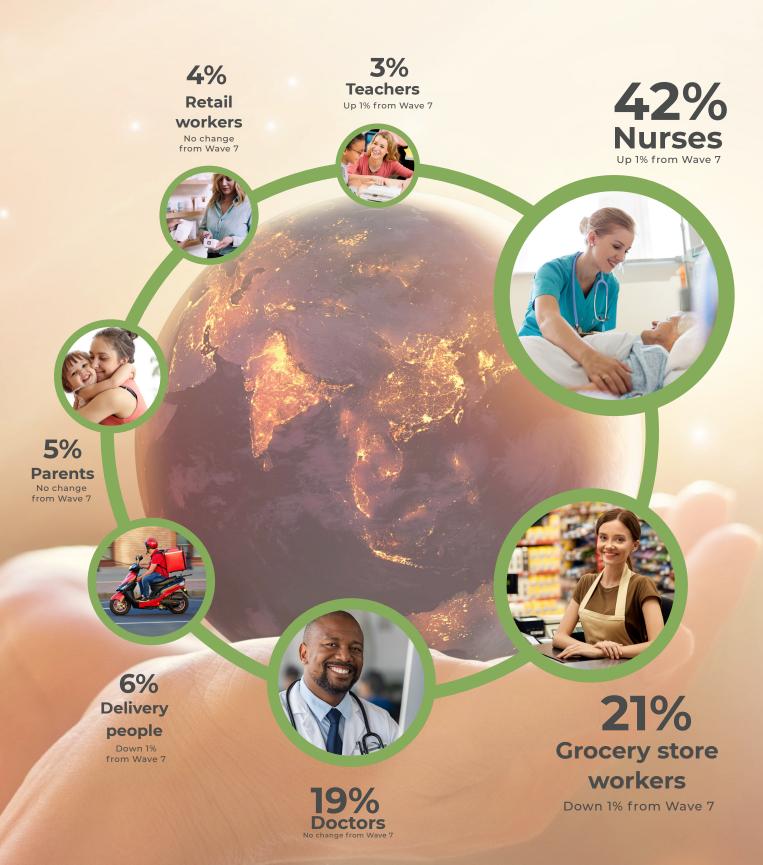
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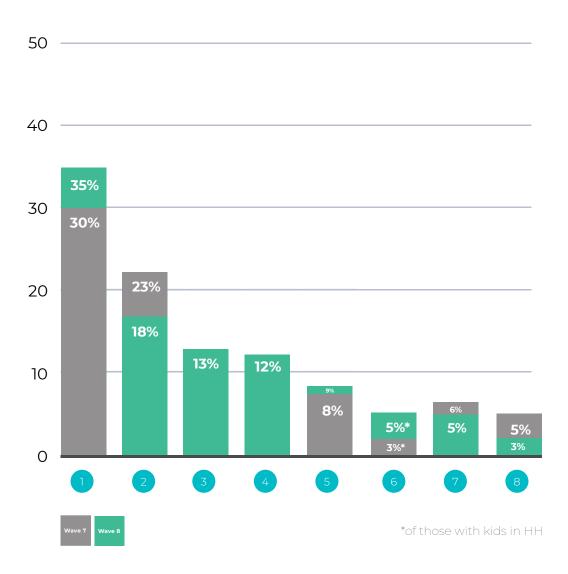
... How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

#### not very/not at all confident

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 8 56%	38%	24%	23%	15%	29%	26%
Wave 7	39%	25%	22%	15%	30%	30%
Wave 6 49%	29%	20%	21%	14%	25%	26%
Wave 5	32%	23%	20%	16%	31%	25%
Wave 4 46%	30%	19%	18%	13%	27%	22%
Wave 3	27%	21%	22%	10%	25%	26%
Wave 2	24%	19%	17%	8%	25%	22%
Wave 1 48%	30%	21%	20%	7%	28%	25%

## Unsung Heroes of COVID-19?





#### Most looking forward to once things are "back to normal"?

- 1. Gathering with family/friends 35%
- 2. Taking a vacation 18%
- 3. Going to bars and restaurants 13% (No change from Wave 7)
- 4. Going to a fully stocked grocery store 12% (No change from Wave 7)
- 5. Going back to work 9%
- 6. Kids going back to school/daycare 5%\*
- 7. Going back to the gym 5%
- 8. Going to concerts/sporting events 3%

Wave	6 Wa	ve 5 W	ave 4	w	ave 3	W	ave 2	W	ave 1
1. 31%	1. 3	<b>37</b> % 1.	35%	1.	35%	1.	33%	1.	29%
2. 18%	2. <b>1</b>	<b>7</b> % 2.	16%	2.	15%	2.	12%	2.	14%
3. <b>8</b> %	3. <b>1</b>	<b>1%</b> 3.	11%	3.	10%	3.	10%	3.	11%
4. 11%	4. 8	<b>3</b> % 4.	10%	4.	13%	4.	15%	4.	18%
5. <b>15</b> %	5. <b>1</b>	<b>3</b> % 5.	14%	5.	15%	5.	14%	5.	12%
6. <b>5%*</b>	6. 4	<b>4%*</b> 6.	4%*	6.	5%*	6.	9%*	6.	8%*
7. <b>6</b> %	7. 5	<b>5</b> % 7.	6%	7.	4%	7.	5%	7.	4%
8. <b>5%</b>	8. 5	<b>5%</b> 8.	4%	8.	4%	8.	3%	8.	5%

Words describing mood/personality over past few days. (Top 2 Box Summary)

# 56% Gratefu Up 2% from Wave 7 39% Optimistic Down 2% from Wave 7 37% Tired

Down 1% from Wave 7

36% Bored

No change from Wave 7

**36%** Happy

Up 1% from Wave 7

35% Anxious

No change from Wave 7

26% Creative

Down 1% from Wave 7

24% Irritable

Down 1% from Wave 7

24% Sad
No change from Wave 7

	Wave 6	W	/ave 5	W	/ave 4	V	Vave 3	٧	Vave 2	٧	Vave 1
1.	Grateful <b>63</b> %	1.	<b>62</b> %	1.	60%	1.	<b>62</b> %	1.	<b>57</b> %	1.	54%
2.	Optimistic 48%	2.	<b>47</b> %	2.	46%	2.	44%	2.	<b>42</b> %	2.	<b>43</b> %
3.	Tired 41%	3.	<b>39</b> %	3.	<b>35</b> %	3.	40%	3.	40%	3.	<b>38</b> %
4.	Bored 41%	4.	<b>39</b> %	4.	40%	4.	44%	4.	40%	4.	<b>33</b> %
5.	Нарру <b>42</b> %	5.	40%	5.	38%	5.	<b>35</b> %	5.	<b>34</b> %	5.	30%
6.	Anxious 39%	6.	<b>37</b> %	6.	38%	6.	<b>42</b> %	6.	44%	6.	<b>39</b> %
7.	Creative 38%	7.	<b>33</b> %	7.	31%	7.	<b>32</b> %	7.	<b>34</b> %	7.	<b>30</b> %
8.	Irritable 30%	8.	25%	8.	25%	8.	28%	8.	<b>27</b> %	8.	24%
9.	Sad <b>28</b> %	9.	28%	9.	<b>27</b> %	9.	31%	9.	34%	9.	<b>27</b> %

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We're here for you.