

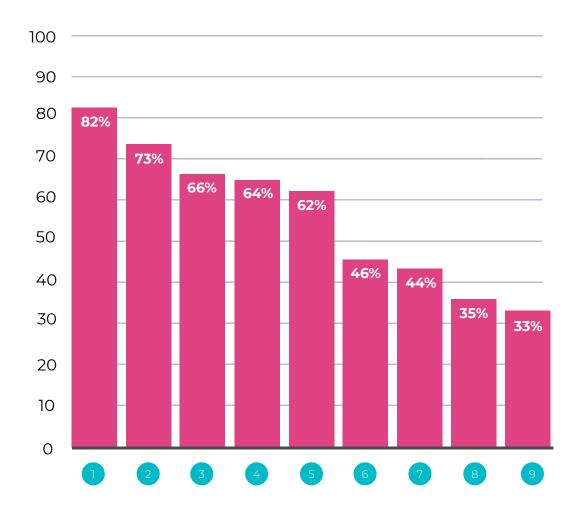
Timely Consumer Insights in the Era of COVID-19

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How closely are you following each of these news topics? Top 2 Box: Following Very Closely (9 or 10 on a 10-point scale)

Coronavirus/ COVID-19	US Presidential election	Economy & stock market	Issues surrounding climate change
Wave 9			
54%	37%	26%	18%
Wave 8 53%	<b>37</b> %	28%	<b>17</b> %
Wave 7 52%	36%	28%	16%
Wave 6 55%	35%	27%	21%
Wave 5 56%	<b>37</b> %	28%	21%
Wave 4 55%	35%	27%	18%
Wave 3 <b>57</b> %	34%	29%	20%
Wave 2 61%	<b>37</b> %	32%	25%
<b>Wave 1</b> 2	33%	27%	<b>17</b> %



How concerned are you about the following as a result of the COVID-19 pandemic? (Top 2 Box: Extremely/Very Concerned)

- 1. The negative impact on the overall economy 82% ( 12% from Wave 8)
- 2. A loved one potentially becoming ill from the virus 73% ( $\sqrt{1}$  from Wave 8)
- 3. Not being able to enjoy life as I could before 66% ( √ 3% from Wave 8)
- 4. Not being able to interact in-person with family & friends 64% (No change from Wave 8)
- 5. Potentially becoming ill from the virus myself 62% ( 1% from Wave 8)
- 6. Having access to groceries and essentials 46% ( ↓ 9% from Wave 8)
- 7. Maintaining my psychological or mental health 44% (1 1% from Wave 8)
- 8. Being able to pay my bills 35% ( 12% from Wave 8)
- Losing my job or seeing a decrease in my work hours/pay 33% ( \$\sqrt{5}\) 5% from Wave 8)

W	ave 7	Wa	ave 6	Wa	ave 5	Wa	ave 4	Wa	ave 3	Wa	ave 2	Wa	ive 1
1.	82%	1.	84%	1.	85%	1.	87%	1.	85%	1.	85%	1.	80%
2.	74%	2.	76%	2.	76%	2.	78%	2.	78%	2.	82%	2.	<b>79</b> %
3.	68%	3.	66%	3.	71%	3.	70%	3.	<b>67</b> %	3.	69%	3.	62%
4.	63%	4.	71%	4.	<b>67</b> %	4.	69%	4.	65%	4.	68%	4.	60%
5.	62%	5.	63%	5.	64%	5.	62%	5.	64%	5.	71%	5.	66%
6.	53%	6.	55%	6.	<b>57</b> %	6.	61%	6.	63%	6.	70%	6.	60%
7.	45%	7.	50%	7.	49%	7.	49%	7.	49%	7.	52%	7.	<b>47</b> %
8.	39%	8.	46%	8.	45%	8.	49%	8.	50%	8.	55%	8.	48%
9.	<b>37</b> %	9.	45%	9.	41%	9.	43%	9.	<b>47</b> %	9.	<b>47</b> %	9.	<b>39</b> %

## Day-to-day impact due to COVID-19:

Wave 9	Wave 8	Wave 7	Wave 6	Wave 5	Wave 4	Wave 3	Wave 2	Wave 1	
11%	11%	10%	16%	16%	14%	17%	14%	11%	I've lost my job
14%	14%	15%	<b>24</b> %	20%	21%	<b>24</b> %	29%	18%	I am behind on my bills
29%	33%	<b>35</b> %	<b>42</b> %	39%	<b>41</b> %	41%	44%	<b>34</b> %	My work hours and pay have decreased
38%	<b>42</b> %	<b>43</b> %	<b>47</b> %	45%	44%	45%	<b>47</b> %	39%	I am now working from home
38%	39%	40%	48%	46%	<b>47</b> %	49%	48%	<b>42</b> %	My household income has decreased
84%*	86%*	86%*	85%*	87%*	86%*	84%*	86%*	82%*	My children are no longer in school/daycare
82%	82%	86%	84%	83%	86%	86%	86%	85%	I now eat all of my meals at home
91%	90%	91%	90%	90%	91%	92%	91%	89%	I'm spending much more time inside my home
91%	92%	92%	90%	90%	90%	91%	91%	90%	I no longer attend public events, concerts or sporting events
95%	95%	95%	95%	95%	96%	95%	94%	94%	I am practicing "social distancing"/staying 6+ feet away from others

\*of those with kids in HH



### Top item categories spending **more** money on::

Non	n-perishable	Home cleaning	Perishable	Toiletries &
Wave 9	food  53%	supplies  53%	food  52%	toilet paper
Wave 8	51%	51%	50%	50%
Wave 7	51%	50%	50%	48%
Wave 6	54%	55%	<b>53</b> %	<b>54</b> %
Wave 5	53%	53%	50%	52%
Wave 4	51%	48%	<b>49</b> %	<b>46</b> %
Wave 3	56%	<b>54</b> %	<b>51</b> %	49%
Wave 2	54%	56%	50%	56%
<b>Wave 1</b>	51%	50%	<b>45</b> %	46%

Top item categories spending <u>less</u> money on:

C	Clothing	Takeout and meal delivery	Beer, wine & liquor	Books, audiobooks & eBooks
Wave 9				
	44%	31%	18%	16%
Wave 8	<b>46</b> %	31%	18%	16%
Wave 7	46%	36%	19%	18%
Wave 6	<b>41</b> %	29%	22%	16%
Wave 5	<b>43</b> %	34%	22%	19%
Wave 4	45%	36%	23%	18%
Wave 3	41%	<b>37</b> %	23%	18%
Wave 2	<b>35</b> %	<b>39</b> %	25%	<b>17</b> %
Wave 1	33%	<b>32</b> %	19%	15%

Top activities spending **more** time on:

V	Watching TV	Cooking and/ or baking	Keeping up with the news	Household chores & cleaning
Wave 9				
	64%	<b>57%</b>	56%	54%
Wave 8	64%	<b>62</b> %	<b>57</b> %	<b>57</b> %
Wave 7	63%	60%	<b>57</b> %	58%
Wave 6	69%	61%	60%	63%
Wave 5	69%	58%	<b>62</b> %	61%
Wave 4	67%	54%	<b>62</b> %	60%
Wave 3	70%	58%	64%	<b>62</b> %
Wave 2	69%	<b>57</b> %	65%	<b>62</b> %
<b>Wave 1</b>	61%	<b>47</b> %	62%	51%

### Top activities spending <u>less</u> time on:

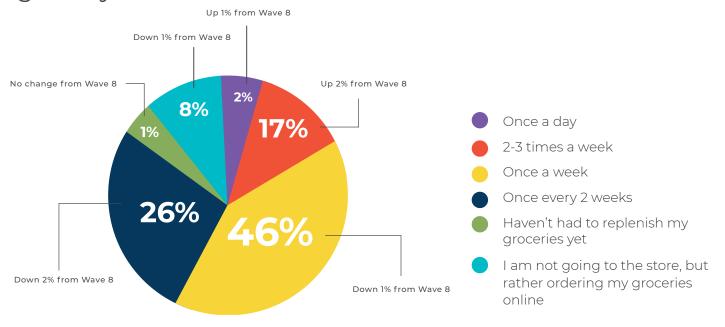
Working or

	Shopping	studying	exercising at home	family I haven't spoken with in awhile
V	Vave 9			
	50%	13%	1 <b>1-</b> 11 13%	11%
	Wave 8 49%	<b>17</b> %	12%	10%
	Wave 7 52%	16%	12%	8%
	Wave 6 51%	<b>17</b> %	15%	13%
	Wave 5 50%	18%	13%	13%
	Wave 4 56%	18%	15%	11%
	Wave 3 55%	19%	14%	13%
	Wave 2 54%	18%	16%	12%
8	Wave 1 47%	16%	14%	8%

Working out/

Reconnecting with friends/

# In light of COVID-19, how often are you visiting grocery stores?



As the COVID-19 restrictions impact small businesses, will you or have you done any of the following?



How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

### very/somewhat confident

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 9 29%	34%	49%	44%	63%	34%	32%
Wave 8 29%	32%	50%	45%	65%	33%	32%
Wave 7 29%	32%	50%	43%	63%	31%	30%
Wave 6	<b>43</b> %	56%	48%	68%	41%	39%
Wave 5	40%	55%	49%	66%	35%	38%
Wave 4 39%	42%	<b>57</b> %	49%	<b>67</b> %	38%	40%
Wave 3 39%	44%	54%	46%	71%	38%	36%
Wave 2 43%	49%	55%	50%	73%	41%	42%
Wave 1 34%	39%	51%	44%	<b>72</b> %	34%	35%

Continued...

•••How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

### Neutral

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 9	26%	23%	30%	21%	38%	39%
Wave 8 15%	30%	26%	32%	20%	38%	<b>42</b> %
Wave 7 16%	29%	25%	35%	22%	39%	40%
Wave 6 14%	28%	24%	31%	18%	34%	35%
Wave 5 15%	28%	22%	31%	18%	<b>34</b> %	37%
Wave 4 15%	28%	23%	33%	20%	35%	38%
Wave 3 15%	29%	25%	32%	19%	37%	38%
Wave 2	26%	26%	32%	19%	35%	36%
Wave 1 18%	31%	28%	36%	21%	38%	40%

11 Continued...

... How confident are you in these people/groups of people's ability to help find and implement a solution to COVID-19?

### not very/not at all confident

President Trump	Federal government (excluding Trump)	State government	Local town/city/ county government	Scientists/health- care experts/WHO	Governments in countries outside of US	Neighbors/ others in local community
Wave 9 57%	40%	28%	26%	16%	28%	29%
Wave 8 56%	38%	24%	23%	15%	29%	26%
Wave 7 55%	<b>39</b> %	25%	22%	15%	30%	30%
Wave 6 <b>49</b> %	29%	20%	21%	14%	25%	26%
Wave 5 48%	<b>32</b> %	23%	20%	16%	31%	25%
Wave 4 46%	30%	19%	18%	13%	27%	22%
Wave 3 46%	27%	21%	22%	10%	25%	26%
Wave 2 40%	24%	19%	17%	8%	25%	22%
Wave 1 48%	30%	21%	20%	<b>7</b> %	28%	25%

# Unsung Heroes of COVID-19?





### Most looking forward to once things are "back to normal"?

- 1. Gathering with family/friends **34%**
- 2. Taking a vacation 23%
- 3. Going to bars and restaurants 12%
- 4. Going to a fully stocked grocery store 11%
- 5. Going back to work 7%
- 6. Kids going back to school/daycare 6%\*
- 7. Going back to the gym 4%
- 8. Going to concerts/sporting events 4%

W	ave 7	W	ave 6	W	ave 5	W	ave 4	W	ave 3	W	ave 2	W	ave 1
1.	30%	1.	31%	1.	<b>37</b> %	1.	35%	1.	35%	1.	33%	1.	29%
2.	23%	2.	18%	2.	<b>17</b> %	2.	16%	2.	15%	2.	12%	2.	14%
3.	13%	3.	8%	3.	11%	3.	11%	3.	10%	3.	10%	3.	11%
4.	12%	4.	11%	4.	8%	4.	10%	4.	13%	4.	15%	4.	18%
5.	8%	5.	15%	5.	13%	5.	14%	5.	15%	5.	14%	5.	12%
6.	3%*	6.	5%*	6.	4%*	6.	4%*	6.	5%*	6.	9%*	6.	8%*
7.	6%	7.	6%	7.	5%	7.	6%	7.	4%	7.	5%	7.	4%
8.	5%	8.	5%	8.	5%	8.	4%	8.	4%	8.	3%	8.	5%

Words describing mood/personality over past few days. (Top 2 Box Summary)

# 57% Gratefu Up 1% from Wave 8 43% Optimistic Up 4% from Wave 8 39% Happy Up 3% from Wave 8 38% Tired Up 1% from Wave 8 33% Bored Down 3% from Wave 8 32% Anxious Down 3% from Wave 8

23% Irritable
Down 1% from Wave 8

21% Sad
Down 3% from Wave 8

Wave 7 Wave 6 Wave 5 Wave 4 Wave 3 Wave 2 Wave 1 1. Grateful 54% 1. **63**% 1. **62**% 1. 60% 1. 62% 1. 57% 1. 54% 2. **48**% 2. **47**% 2. **46**% 2. Optimistic 41% 2. **44**% 2. **42**% 2. **43**% 3. Happy **35%** 3. **42**% 3. **40**% 3. **38**% 3. **35**% 3. **34**% 3. **30**% 4. Tired **38**% 4. **41**% 4. **35**% 4. 39% 4. **40**% 4. **40**% 4. **38**% 5. **40**% 5. **44**% 5. **40**% 5. **33**% 5. Bored **36**% 5. **41**% 5. **39%** 6. **38**% 6. **42**% 6. **44**% 6. **39**% 6. Anxious **35%** 6. **39%** 6. **37**% 7. **38**% 7. **33**% 7. **31%** 7. Creative **27**% 7. **32**% 7. **34**% 7. **30**% 8. Irritable 25% 8. **30%** 8. **25%** 8. **25%** 8. 28% 8. **27**% 8. **24**% 9. 28% 9. Sad **24**% 9. 28% 9. **27**% 9. 31% 9. **34**% 9. **27**%

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We're here for you.