

# prodege Panel Book

2025



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# Why Prodege

A cutting-edge marketing and consumer insights platform, Prodege has charted a course of innovation in the evolving technology landscape by helping leading brands, marketers, and agencies uncover the answers to their business questions, acquire new customers, increase revenue, and drive brand loyalty & product adoption. Bolstered by a major investment by Great Hill Partners in the fourth quarter of 2021 and strategic acquisitions of <u>Pollfish</u>, <u>BitBurst & AdGate</u> <u>Media</u> in 2022, Prodege looks forward to more growth and innovation to empower our partners to gather meaningful, rich insights and better market to their target audiences.

### Our Commitment



Each day we're committed to sampling integrity



With every survey, every question, we are committed to quality



We're committed because we understand that people are the foundation of meaningful research



We do it all to create rewarding moments for our members, our employees and you

### Affiliations and Awards





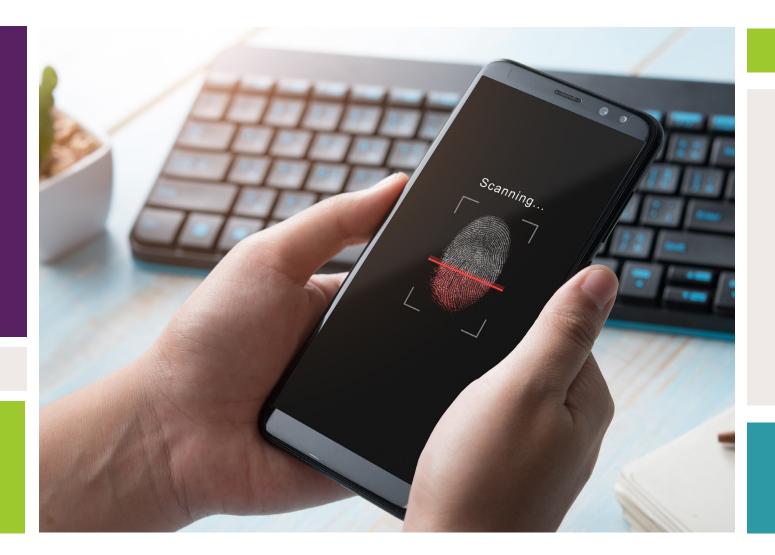






### Data Quality

Quality is central to all we do. We utilize a variety of methods to ensure the highest data quality and are in compliance with GDPR and CCPA.



#### A double opt-in registration process including:

Digital Fingerprinting Physical Address Verification Device Verification

CAPTCHA Mobile Verification Third Party Validation Methods

### Sampling

We offer the deepest sampling expertise in the industry.

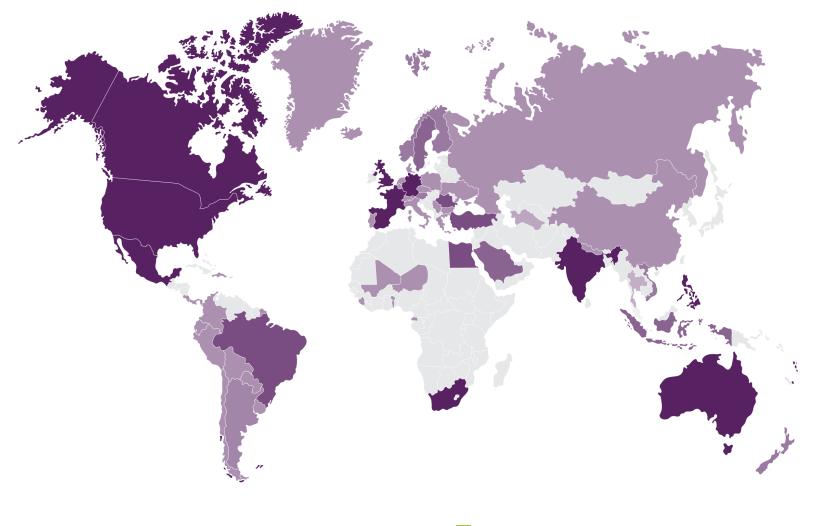


Every project we support on our clients' behalf is managed by intelligent and experienced sampling design experts.

Our team of 100+ highly experienced global project managers proactively anticipates our clients' needs to ensure we deliver on time and on budget.

### Global Panel Access

The world is a big place, let us help you reach who you need wherever they are!





Prodege's International Reach



### Our Panel

### [prodege]

Prodege is a leading provider of people driven insights for the market research industry. Through diversified recruitment methods and a world-class consumer engagement model, we deliver a more thoughtful approach to research.

Our breakthrough model fosters member retention and ongoing participation. This brings many benefits to our clients, including delivery of re-contact surveys, longitudinal studies, in-home use tests, and ongoing research programs.

#### NyPoints

Established in 1996, MyPoints has built one of the longest running and most respected online market research panels in the industry. Through its long- standing partnerships with firms such as United Airlines, Hilton Hotels and many more, MyPoints has developed extremely strong profiling for B2B, B2C and many specialized audiences. With precise targeting capability across over 500 data points of information, MyPoints consistently delivers the highest quality results and is universally recognized as a trusted sample source.



InboxDollars proprietary panel joins Prodege and expands our global access. Founded in 2000, with expansion into the UK in 2012 and Canada in 2014, this unique group of registered members enhances the scale and breadth of our overall reach.



ySense provides us with an international respondent base. We are now able to offer stronger feasibility and overall performance in Asia, Latin America, Eastern Europe, and Africa.



## Highlighted Audiences

### Personal and Household

#### Household

Gender Age Ethnicity (US) Hispanic (US) Household Size Household Location Marital Status Number of Children Ages of Children Gender of Children Pet Ownership Languages Spoken Accommodation / Home Ownership

#### Personal

Political Party Affiliation Political Ideology Registered to Vote Religion Sexual Orientation

#### Education

Major at University / College University Degree Currently Enrolled Year Graduated Level of Studies – Current Full-Time / Part-Time Student

#### Occupation

Employment Status Professional Position Primary Industry Primary Department Number of Employees Role in Organization Decision Making Authority Over Corporate Purchase:

- Telecommunications
- Office Supplies
- IT
- Marketing / Advertising Sales
- Shipping
- Corporate Travel

Finance Sector Position IT Position Business Smartphone Brand Veteran – Military Branch of Service – Military Military – Family Member



#### Mobile

Location Arrival Time Dwell Time Departure Time

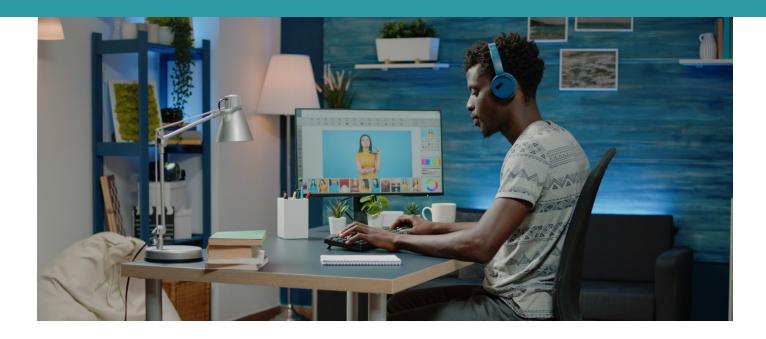
#### Finances

Personal Annual Income Household Income Investable Assets Primary Banking Relationship Types of Investments Credit Cards Financial Products Stock Trading Participation Stock Trading Method

#### Auto

Access to a Car Automotive Decision Maker Brand of Car(s) Owned / Leased Car Manufactured Year Car Purchased / Leased Year New or Used Car Purchase Timeframe Type of Car(s) Considering Auto Insurance Motorcycle Ownership

### Media Usage



#### Media

Radio Listening Frequency Television – Hours Per Week Cable / Satellite Service Streaming Services Type of Publications Read Social Media Actively Used

#### Computer and Video Gaming

Gaming Device Gaming Platform Online and Virtual Gaming Spending on Games Types of Games Video / Computer Games per Week Early Adopter Electronic Products Electronic Products Household DM Internet Connection Internet Provider Media Receiver - Download Movies Ability Mobile Phone Features Mobile Phone Plan Personal Smartphone Brand Operating System Personal Mobile Phone Carrier

## Lifestyle

#### Travel

Flights – Airlines Flown Flights – Domestic or Int'l Flights – Purpose of Travel Hotels Frequented Travel Destination Past Year Types of Travel Occasions Transportation Methods Rideshare

#### Hobbies and Interests

Gambling Types Hobbies and Interests Movie Theater Frequency Music Preference Purchase Movies Rent/Download Movies Sports/Exercise – Hours Spent per Week

#### Food and Beverage

Primary Grocery Shopper Primary Grocery Store Average Alcohol Consumption Beverages Consumed Fast Food Frequency Fast Food Restaurant Favorites Recent Purchasers of Specific Food & Beverage Brand Recent Visitors to Restaurants and Grocery Stores



### Health and Wellness

#### Healthcare

ADD / ADHD Allergies Anxiety Disorders Asthma Arthritis Back Pain Bipolar Disorder Botox Cancer & Stage Chronic Pain Colitis Dementia Depression Diabetes Elective / Plastic Surgery Emphysema Erectile Dysfunction Glasses / Contact Lenses Hearing Aid High Blood Pressure High Cholesterol Hypertension Infertility Menopause Migraines Multiple Sclerosis Obesity Parkinson's Disease Pneumonia Psoriasis/Eczema Rheumatoid Arthritis Shingles Sinusitis / Rhinitis Sleep Disorders Stroke Ulcerative Colitis





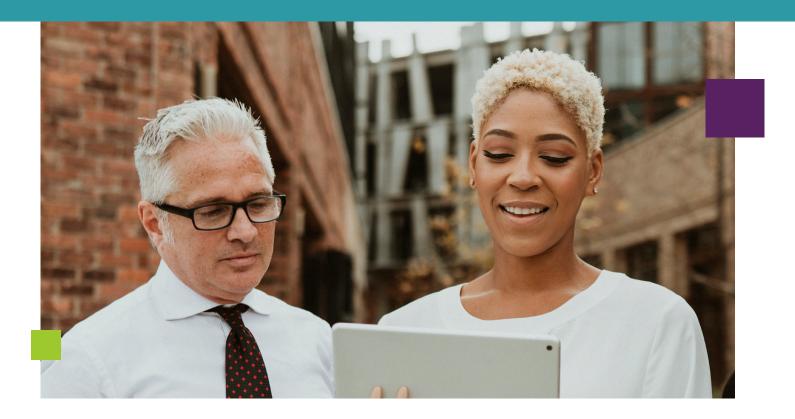
#### Mother and Baby

Expecting a Baby Expecting – Month Expecting – Year First Time Parent Breast Feeding Products Used Regularly Brands of Baby Food Child Allergies

#### Smoking and Tobacco

Other Tobacco Products Tobacco – Cigarette Amount Tobacco – Cigarette Brands Cigarette Quitting Methods Tobacco – Do You Smoke Vape/Electronic Cigarette Usage CBD & Cannabis - Consumption Frequency, Annual Spend, Reasons for Consuming

### Business to Business



Account Managers & Directors Admin & Executive Assistants Administrator Analyst / Senior Analyst Architect Asst. Manager / Asst. Director Attorney Business Development Director Buyer Certified Public Accountant Chairman / Board Member Chemist / Scientist Chief Executive Officer Chief Financial Officer Chief Information Officer Chief Operations Officer

Chief Technology Officer Computer Analyst Consultant Controller Counselor Customer Service Representative Database Administrator Dentist / Dental Hygienist Designer Director / Department Head Editor / Writer Educator Engineer Executive Officer Executive VP / Senior VP **Financial Advisor** 

- General Manager Graphic Designer Human Resources Director IT Consultant IT Manager Manager / Senior Manager Marketing Manager / Director Military / Government MIS Director Nurse Occupational / Physical Therapist Opticians / Optometrist Owner / Proprietor / Principal Pharmacist Physician / Medical Doctor Planner / Scheduler Police Officer / Fire Fighter President Product Manager
- Programmer Project Manager Psychologist Publisher / Producer Representative / Sales Secretary / Treasurer Social Worker Software Developer Student Supervisor Systems Administrator Technicians / Technician Specialists Tradesman / Trade Specialist Treasurer Veterinarian Vice President / Assistant VP Web Developer Webmaster



### Frequently Asked Questions

#### What steps do you take to achieve a representative sample of the target population?

Through our wide range of recruitment channels and offerings, Prodege ensures a diverse composition of people that represent the population required. We maintain a database of over 1,000 demographic and behavioral attributes that are utilized to access sample for our clients' projects. Our experienced Project Management Team starts by understanding our clients' requirements (e.g. a nationally representative sample, or a specific targeted group) and the number of responses needed, ensuring the sample plan is optimized and executed accurately.

#### What profiling data is held on respondents and how is it kept up-to-date? If no relevant profiling data is held, how are low incidence projects addressed?

Prodege tracks and stores thousands of demographic and behavioral attributes through several channels, including completion of a 20-question profiling survey upon joining the panel. In addition, our members participate in our Daily Poll in which we receive up to 100,000 unique responses in a day which are then appended to their profile. Behavioral data is collected through member engagement with our Search, Offers and Shopping channels to create additional data points passively. If a project requires targeting on criteria not currently captured in member profiles, we can prescreen in real-time and gather tens of thousands of responses within a matter of hours.

Member profiles are updated on an ongoing basis, with continuous refreshing to ensure data remains current. Utilizing our proprietary technology, member data is collected and stored real-time during the registration process, in follow-up surveys, and on the member website. Members can proactively update their profile at any time, or we may send out push notifications letting them know their profile is not complete, or needs updating. Additionally, profiling data collected in a survey can be sent to our database and updated real-time.

What are your quality process? Do you have in place procedures to reduce or eliminate undesired within survey behaviors, such as (a) random responding, (b) Illogical or inconsistent responding, (c) overuse of item non-response, or (d) speeding?

At Prodege, we take data quality very seriously. We have our own in-house compliance department dedicated to monitoring and eliminating fraudulent panel members. We combine industry-standard data quality solutions provided by third-party partners, along with our own proprietary techniques to ensure our panel exceeds industry standards. Observed offenders are removed from the panel and not allowed to re-register with the panel.

When we are providing survey programming for a project, we implement speeder and straightliner traps, honesty and engagement detection and review open-ended responses. Panelists who fail quality metrics are removed and/or replaced, so clients do not pay for poor quality survey completes. These members are then flagged, and monitored within our panel. Any repeat offenders are removed from our panel.

#### Do you have a confirmation of respondent identity procedure? Do you have procedures to detect fraudulent respondents?

Prodege has a series of processes to handle member identity and detect fraud. To confirm respondent identities, we work with third-party industry standard data quality solutions to ensure a member is real and unique upon registration. Members are subject to a double opt-in process by initially joining, then opt-in again to join the research panel. Members cannot enroll more than once, meaning they cannot have more than one profile account in the panel database. In addition, our in-house compliance department continuously monitors fraud and eliminates threats. This may result in removing panel members or shutting out alien technologies caught cheating the system. As part of our reward verification procedure, Prodege's compliance team has also implemented IP address and mobile phone verification. We continue to evaluate and/or implement additional data quality procedures as new capabilities emerge.

To avoid panelist duplication, we have a dedicated compliance team that continuously monitors our users to prevent fraud. To avoid duplication when supplementing with external sources, we employ proprietary and 3rd party digital fingerprinting technologies.







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in /ProdegeLLC